

PT&C Gym Payment Agreement

1. Membership Fees & Payment Policies

1. Membership fees are outlined in the membership pricing document provided at signup and are subject to change with a 30-day notice.
2. All membership fees are non-refundable under any circumstances. Exceptions may be granted at PT&C Gym's sole discretion in rare cases.

1.1 Payment Options

1. Members must make timely recurring payments to maintain their membership.
2. Accepted payment methods include credit card, bank transfer, and any other options approved by PT&C Gym.
3. Members are responsible for keeping their payment information up to date.

1.2 Late Payments & Membership Suspension

1. Payments are due on the same date each month, day of the week, or agreed upon recurring time frame as the initial billing date or day.
 2. A 5-day grace period is provided for late payments. After this period:
 - a. A late fee of \$5 may be applied.
 - b. Membership access may be suspended until payment is received.
 3. Failure to pay within 30 days of the due date will result in automatic membership termination.
-

2. Membership Changes & Cancellations

1. Membership changes (upgrades/downgrades) require a written request at least 7 days before the next billing cycle.
 2. Cancellations require a 30-day written notice before the next billing cycle.
 3. Members remain responsible for payment during the notice period.
-

3. Personal Training & Service Fulfillment

1. A client is considered to have received service upon gaining the ability to schedule personal training sessions.
2. Failure to attend scheduled sessions does not entitle a client to a refund, reschedule, or credit.
3. Sessions must be scheduled in advance and are subject to trainer availability.

4. Access & Facility Use

4.1 Membership Access Levels

1. 24/7 Access Members: Full access to the facility at any time, year-round. Includes:
 - a. Personal Training Client Members
 - b. Base Members
 - c. Group Members
 - d. Personal Programming Members
2. Online Members: No gym access—digital programming only.

4.2 Facility Rules & Conduct

1. PT&C Gym operates as an unstaffed facility. Office hours are 9 AM - 5 PM for administrative support.
2. For urgent matters after hours, contact 719-357-5613 or email contact@personaltrainerandcompany.com.
3. Members must follow all posted gym rules, including:
 - a. Respect for all members and staff.
 - b. Proper use and return of equipment.
 - c. Compliance with safety protocols.
4. Violation of gym policies may result in membership suspension or termination.

5. Agreement Acknowledgment

By signing up for a membership at PT&C Gym, you acknowledge and agree to the terms outlined in this agreement.